

# CHETANYA JINDAL

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Experienced professional with a track record in end-to-end Supply Chain and Logistics. Skilled in managing large warehouses, performing analysis, and developing strategic solutions. Seeking to leverage my expertise in an organization.

## Professional Experience

### Razor Group

#### Supply Chain and Logistics Manager

Berlin, DE

Oct'23 – Present

- Head of **managing entire EU and UK warehousing, 3PLs with over 20K - 100K weekly volume**, by monitoring KPIs, developing SOPs, negotiating contracts, and performing cost controlling.
- Oversaw inventory accuracy between WMS and ERP, boosting accuracy from 90% to 99.8% by identifying gaps in processes and systems.
- **Led the merger and transfer of over 2 million units** following the Perch acquisition, organizing freight and logistics operations
- Developed Excel/Tableau automated tools for **global invoice verification**, calculating accrual warehousing and freight costs based on different rate cards & contracts and leveraging order data in NetSuite.
- **Engaging in weekly C-level business reporting**, presenting and owning global warehousing overview.
- Collaborating with external auditors (PwC) and internal stakeholders to establish global stock count procedures, ensuring compliance and accurate reporting for all global warehouses.

### Artikuno Commerce GmbH

#### Logistic Head

Vienna, AT

May'22 -Sept'23

- Successfully managed end-to-end logistics, **organizing sourcing, shipping & fulfilment for 100+ products across 4 eCommerce** stores in EU & US. (Shopify & Amazon Seller Central)
- Organized freight forwarding, transportation documents, and import/export processes while meeting SLAs, reducing lead times and **50% freight cost reduction by changing weight class**.
- Managed global supplier relationships, conducting supplier evaluation and contract negotiation.

### Jindal Chemicals

#### Operational Associate

Chandigarh, IN

Jul'18 - Jul'21

- Assisted in day-to-day supply chain operations, such as warehouse inbound/outbound and transport route planning.
- Led a marketing initiative, boosting Google reviews to 4.9 stars from 0 reviews to over 100 in a month.
- Managed over 1000+ SKUs of inventory and audited invoices worth € 3 Million.

### Pidilite Industries Ltd.

#### Management Intern

New Delhi, IN

Nov'20 - Feb'21

- Worked with suppliers and distributors, performing extensive market research and analysis.
- Developed and implemented supply chain improvements resulting in expected increase in profitability.
- Recognized as "Best Intern" out of a group of 30 interns for outstanding contributions.

### Instagram Creator

- Generated over 100 million views with over 250K followers by creating tech content on Instagram.
- Successfully negotiated multiple contracts valued at €10K+ with notable companies including Amazon, Master Card, HP.

## Education

### WU, Vienna University of Economics and Business (QS World University Rankings #2 2024)

Vienna, AT

MSc in Supply Chain Management, Grade: 1.6 (4 being lowest)

2021 - 2023

- Elected Vice-President of SCM Network in 2022/2023
- Relevant coursework - Supply Chain Planning, Analytics, Digital Transformation, Business Intelligence
- Selected and completed Vienna Innovation Program 2023

### GGDSD College (NAAC rating A+), PANJAB UNIVERSITY

Chandigarh, IN

Bachelor of Commerce (Honors), Grade:1 (Distinction)

2018 - 2021

- Scored 100/100 in Statistics and Ranked top 10% among 12,000 students

## Skills & Certifications

- **MS Office Suite** (Excel with knowledge of Macros)
- **Analytics** - OPL in CPLEX, ArcGISPro, R Code, SQL
- **ERP software** - SAP (with certification), NetSuite

## Volunteer Work

- Lions Club International, India (Membership No. 4421102)
- TEDxGGDSD: TED Talks, India (Member)

## Languages

- English (Bilingual)
- German (B1)
- Hindi (Native)

## Interests

- Guitar (Performed with College Band), Chess (Gold Regional Player), Reading